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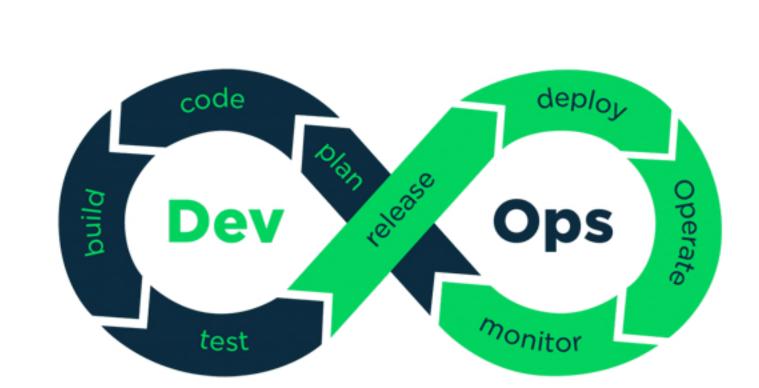
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Course Fee:

Timings:

Starting Date:

## Adopting DevOps in an ITIL Environment



### COURSE GUIDE

This a highly practical course is designed to take an organization working in an ITIL environment through the steps to adopting DevOps and choice of a first value stream to work with.



### COURSE CURRICULUM

- Definitions & Perceptions: Giving us a common lexicon for the course and exploring current perceptions of DevOps and ITIL.
- Case Study Introduction to
  Global Appliance Supply Company
  Includes a SWOT analysis focused
  on DevOps adoption.
- Business Case and Value Stream The business case for DevOps incorporating the measures by which success will be judged. Choosing the first value stream to be worked on.
- Stakeholder Management identifying the key stakeholders in adopting DevOps and levels of commitment needed.
- DevOps Readiness Assessment a lower level look at the individual requirements for the successful adoption.

- -Time to Value Understanding how Agile Users Stories and ITIL Change Management theory are compatible.
- DevOps Team Structure putting together the right people from a diverse group of candidates.
- Release and Change adaption of a standard ITIL Release policy for a DevOps / automated environment.
- Tooling exploring the concept of a tool chain and choosing the correct set for our scenario.
- Further integration Following the success of our first value stream how can we apply DevOps concepts elsewhere in the lifecycle?
- Adaption for Future Value Streams
   taking the rejected value streams
   from exercise 3 and thinking about
   how we could make them work.